

# ADDENDUM NO.4

## Request for Proposal

### CTC/15-16/HMCI/031 – Supply of Public Safety Radio Communications Services

**Proposals Due: 17 May 2016**

To all Applicants of record:

This addendum is issued to clarify, add, delete, correct and/or change the proposal documents to the extent indicated and is hereby made a part of the above noted RFP documents on which the contract will be based. Any modifications/changes made by this addendum affect only the portions or paragraphs specifically identified herein; all remaining portions of the proposal to remain in force. It is the responsibility of all Applicants to conform to this addendum.

QUESTIONS SUBMITTED BY EMAIL

#### List of Questions:

Q1. Administration of the System: During the next 15 years, will MoHA or the proposer shall be the responsible for the administration of the system? By "Administration" we mean day to day task on the system such as programming users, assigning talkgroups, adding/deleting subscribers, etc."

A. MoHA through Hazard Management would be responsible for the day to day administration of the system

Q2. For spare parts stocking purposes, will MoHA provide secure warehouse space for these items? Or the proposer should consider storage facilities.

A. Warehouse space may be available however access details would need to be negotiated

Q3. Is MoHa considering that the Infrastructure equipment and radios warranty would extend during all the period of the lease (15 years)?

A. As the equipment is leased there is no implied warranty

Q4. The requested Disaster Recovery Support Plan is a Local (Cayman Islands) Disaster Recovery Plan or the Provider's own Disaster Recovery Plan?

A. A local Disaster Recovery Plan

Q5. Is it Power (Electricity) and power backup on the Master Site and Remote sites responsibility of the provider or of the MoHA?

A. On Government owned sites electricity and power backup (if already available) will be the responsibility of MoHA